



@ Lagoona Park

**Before booking or attending, you must review the information below and act within these guidelines during the UK Government's Covid-19 Recovery Strategy**

▪ **Pre-activity:**

All bookings must be made in advance online via our website – no admission without a booking

Waivers must be completed online prior to arrival

Anyone with symptoms of Covid-19 MUST NOT visit

DO NOT visit us if you are at an increased risk of severe illness from Covid-19 coronavirus including the following:-

– aged 70 or older

– under 70 with an underlying health condition listed by the NHS

- vulnerable children with underlying health condition

▪ **Arrival on site:**

Please park in the main car park located just past the jet ski members entrance on the right hand side.

When on site please follow the directional signs for the Aqua Park and queue by standing on the yellow lines provided to comply with our social distancing measures

Wetsuits will not be provided so we would suggest coming dressed in suitable clothing for your session i.e. swimming costume, shorts & t-shirt.

Buoyancy aids will be provided and soft water helmets for under 16 year olds and these will be sanitised after use.

Changing rooms and toilets will be open but numbers limited.

Check-in will be completed at reception with no more than 2 customers in the reception at any one time (unless as a family). Queuing is behind the designated yellow line and customers required to wait until reception is clear before going in.

Lockers are available for use and locks to purchase but these must be removed after use, if any items are left, they will be disposed of and not retained in lost property. Lockers will be sanitised at regular intervals.

Hand sanitising stations are provided, and good hand hygiene should always be observed.

Our centre is cleaned at the beginning and the end of the day and our staff are assigned to regular cleaning duties throughout the day for everyone's safety.

We would ask that when visiting Lagoona Park everyone adheres to our safe distancing measures at all times

We would also like to remind customers that no food is allowed to be brought on site at any time. We do have several food outlets on site and security will check bags upon arrival to ensure that our policies and procedures are adhered to.

We look forward to welcoming you all to our centre and hope that you enjoy your experience 😊